

Message to Families re: Should Not Have Been Finger Scanned
September 15, 2022
Sent via Skyward Message Center and Personal Call

Dear family,

Recently, we became aware that several students, including your student named above, were asked to provide a finger scan to pay for student meals when you, specifically, unchecked this consent box during the annual registration or check-in process. We sincerely apologize and, upon seeing this error, we removed the scan associated with your student in our Nutrition Services Point of Sale system and began to immediately research this problem.

In reviewing the cause of this error, we found that our office and food services staff didn't all have an awareness that there was an opt-out of finger scanning as we had not used our nutrition services point of sale system for over two years during the pandemic. We have now put in additional safeguards and reporting procedures to ensure that future wishes are honored the first time.

Additionally, we are printing a barcoded card for those that have opted out of the finger scan system that can be used to purchase breakfast or lunch. We do not use finger ID scanning for any other purpose.

We appreciate your partnership with your students, their school, and our district. If you have further questions, please contact your building principal or any of our district administrators listed below:

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